

## **INVESTOR COMPLAINT DATA**

#### Data for June, 2023 -

| Sr.<br>No. | Received from                       | Pending<br>as at the<br>end of<br>last<br>month | Received<br>during<br>particular<br>month | Resolved<br>during<br>particular<br>month* | Total<br>Pending<br>during<br>particular<br>month # | Pending<br>complaints<br>> 1 month | Average<br>Resolution<br>time^<br>(in days) |
|------------|-------------------------------------|---|---|--|---|------------------------------------|---|
| 1          | Directly from<br>Investors          | Nil   | Nil                                       | Nil  | Nil   | Nil                                | NA  |
| 2          | SEBI<br>(SCORES)                    | Nil   | Nil                                       | Nil  | Nil   | Nil                                | NA  |
| 3          | Stock<br>exchanges<br>(if relevant) | Nil   | Nil                                       | Nil  | Nil   | Nil                                | NA  |
| 4          | Other Sources(if any)               | Nil   | Nil                                       | Nil  | Nil   | Nil                                | NA  |
| 5          | Grand Total                         | Nil   | Nil                                       | Nil  | Nil   | Nil                                | NA  |

## Trend of monthly disposal of complaints for the financial year:

| Sr.<br>No. | Month           | Carried forward<br>from previous<br>month | Received during particular month | Resolved during<br>particular<br>month* | Pending at the<br>end of particular<br>month# |
|------------|-----------------|---|----------------------------------|---|---|
| 1.         | June, 2022      | Nil                                       | Nil                              | Nil                                     | Nil   |
| 2.         | July, 2022      | Nil                                       | 1                                | Nil                                     | 1   |
| 3.         | August, 2022    | 1   | 6                                | 7                                       | Nil   |
| 4.         | September, 2022 | Nil                                       | 6                                | 6                                       | Nil   |
| 5.         | October, 2022   | Nil                                       | Nil                              | Nil                                     | Nil   |
| 6.         | November, 2022  | Nil                                       | Nil                              | Nil                                     | Nil   |
| 7.         | December, 2022  | Nil                                       | Nil                              | Nil                                     | Nil   |
| 8.         | January, 2023   | Nil                                       | Nil                              | Nil                                     | Nil   |
| 9.         | February, 2023  | Nil                                       | Nil                              | Nil                                     | Nil   |
| 10.        | March, 2023     | Nil                                       | Nil                              | Nil                                     | Nil   |
| 11.        | April, 2023     | Nil                                       | Nil                              | Nil                                     | Nil   |
| 12.        | May, 2023       | Nil                                       | Nil                              | Nil                                     | Nil   |

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the currentmonth divided by total number of complaints resolved in the current month.

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\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

# Trend of annual (financial year) disposal of complaints (for 3 years on rolling basis):

| Sr.<br>No. | Year        | Carried<br>forward from<br>previous year | Received<br>during<br>particular year | Resolved<br>during<br>particular year | Pending at the<br>end of<br>particular year |
|------------|-------------|--|---------------------------------------|---------------------------------------|---|
| 1.         | 2020-21     | Nil                                      | Nil                                   | Nil                                   | Nil   |
| 2.         | 2021-22     | Nil                                      | 3                                     | 3                                     | Nil   |
| 3.         | 2022-23     | Nil                                      | 13                                    | 13                                    | Nil   |
|            | Grand total | Nil                                      | Nil                                   | Nil                                   | Nil   |



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